



## Red Bull Street Style APP GUIDELINES

This document is a quick guide to help **Red Bull Street Style** participants anticipate the potential issues they might face when using the official **WFFA App**.

For more information, please contact Topodium Group at [support@topodiumgroup.com](mailto:support@topodiumgroup.com).

### KEY POINTS

1. If you're experiencing a **technical issue** or a glitch in the App, please get in touch with the Topodium Group customer service through the specific link in the same App; alternatively, please contact [support@topodiumgroup.com](mailto:support@topodiumgroup.com).
2. **No videos will be accepted via Whatsapp:** if you experience any issue while uploading videos, please refer to point 1
3. Before uploading your videos, please make sure that **your Internet connection is strong** enough to process them
4. There is no indicator that your video has been uploaded, so you will need to go back to the main screen to confirm it. Please bear in mind, though, that **the upload period might last for 2-3 minutes;** allow some time for it to actually be sent to the server before leaving the upload interface
5. The **video length must be between 25 and 35 seconds;** in either case, a minimum of 25 seconds of freestyle is required. Videos shorter or longer than that will not be accepted
6. **All videos must be filmed horizontally,** preferably in a 16:9 format
7. **Videos must have no music, no props and no people in the background** for better visibility
8. The **maximum file size of the videos is 50MB;** clips bigger than that might present issues when uploading



**The World Freestyle Football Association**

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